

(6 pages)

Reg. No. :

Code No. : 5294

Sub. Code : ZSWM 11

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

First Semester

Social Work – Core

FOUNDATIONS OF SOCIAL WORK

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer.

1. Training for professional social work in India began in
 - (a) 1956
 - (b) 1946
 - (c) 1936
 - (d) 1966

2. The Charity Organization society (COS),UAS was established in
 - (a) 1869
 - (b) 1818
 - (c) 1877
 - (d) 1900
3. The international Code of Ethics was adopted by the _____ at its meeting Pareto Rico (1976)
 - (a) ICSW
 - (b) IASSW
 - (c) AASW
 - (d) IFSW
4. Social work profession was discovered in 1776 at USA as a result of
 - (a) War of Independence
 - (b) Industrial revolution
 - (c) Martin luther King Jr. Struggle
 - (d) Townshend Act
5. The leader participation model was developed by
 - (a) Victor Vroom and Philip Yettom
 - (b) Robert Moutom
 - (c) Peter Senge
 - (d) Ken Blanchard

6. _____ defines Sociology as the study of “man in relationship to men”
- (a) Emile Durkheim
 - (b) Small
 - (c) Ogburn and Nimkoff
 - (d) Park
7. Who was the founder of Brahmo Samaj?
- (a) Keshab Chandra
 - (b) Dwarknath Tagore
 - (c) Sasipada Banerjee
 - (d) Raja Ram Mohan Roy
8. Which are the following concept were popularized by the Mahatma Gandhi?
- (a) Widow remarriage
 - (b) Reservation
 - (c) Swadeshi
 - (d) Child rights
9. Which one of the following was the earliest project of community development in India?
- (a) Seragram project
 - (b) Sriniketan project
 - (c) Gurgaon project
 - (d) Itanal project

10. Ethical dilemmas in social work include instances where practitioners face
- (a) Conflicting duties or obligation
 - (b) Conflicting values
 - (c) Conflicting beliefs
 - (d) Conflicting approaches

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define and explain about the social action.
- Or
- (b) Differentiate social reform and social development.
12. (a) Describe scope and objectives of social work.
- Or
- (b) Explain the principles of social work.
13. (a) Explain about the psychodynamic theory and system theory.
- Or
- (b) Write about the importance of integrated social work model.

14. (a) Write about the contribution of Gandhiji towards Indian social reform.

Or

- (b) Analyze the contribution of EVR periyar towards social reforms.

15. (a) Write the fields of social work with children.

Or

- (b) Write a short note on Crisis management in Disaster.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Describe the history of social work in Western countries.

Or

- (b) Describe the basic concepts of social service, social justice and social policy.

17. (a) Explain the importance and prospects of social work as a profession in India.

Or

- (b) Identify the values and ethics of professional social work.

18. (a) Examine the models of social work.

Or

(b) Articulate the theories of social work.

19. (a) Argue and Evaluate about the social welfare programs in India.

Or

(b) Debate on the contribution of Raja Ram Mohan Roy and EVR Periyar towards social reforms in India.

20. (a) Explain the role of social work in correctional settings.

Or

(b) Explain the role of social work towards environment and Disaster situations.

(6 pages)

Reg. No. :

Code No. : 5295

Sub. Code : ZSWM 12

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

First Semester

Social Work – Core

PSYCHOLOGY FOR SOCIAL WORK PRACTICE

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Father of modern psychology
 - (a) Erick Berne
 - (b) Piaget
 - (c) William
 - (d) Freud
2. Humanistic psychology was developed by
 - (a) Piaget
 - (b) Freud
 - (c) Abraham Maslow
 - (d) None of these

3. Human development means
 - (a) Quality of life change
 - (b) Quantity of life
 - (c) Both quality and quantity of life change
 - (d) All of these
4. Cognitive theory of development was proposed by
 - (a) Erick
 - (b) Piaget
 - (c) Freud
 - (d) Kohlberg
5. The process of organizing and interpreting information received by sense organs is called
 - (a) Memory
 - (b) Perception
 - (c) Intelligence
 - (d) Cognition
6. Need Hierarchy theory was adopted by
 - (a) Herzberg
 - (b) William
 - (c) Maslow
 - (d) Freud
7. Classical and operant conditioning theory was adopted by
 - (a) Freud
 - (b) Piaget
 - (c) Maslow
 - (d) Pavlo

8. The mental ability to store and recollect the past events is called
- (a) Intelligence (b) Perception
(c) Memory (d) Learning
9. The founder of behavioural theory
- (a) William (b) Erick
(c) Maslow (d) John Waston
10. Attributing one's own unacceptable thoughts or feelings to someone else is called
- (a) Repression (b) Regression
(c) Compensation (d) Projection

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Examine various methods of psychology.

Or

- (b) Analyze the features of Humanistic psychology.

12. (a) Elaborate the principles of Human Growth and Development.

Or

- (b) Differentiate between Nature and Nurture.

13. (a) Define thinking. and explain various types of thinking.

Or

- (b) Analyze the motivational theory of Herzberg.

14. (a) Briefly examine observational learning theory of Bandura.

Or

- (b) Conduct as analysis of various stages of memory.

15. (a) Define personality and examine the factors influencing personality.

Or

- (b) Analyze the cognitive theory of personality.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Critically analyze the Psycho-Analytic theory of Freud.

Or

- (b) Illustrate the relevance of psychology for social work practice.

17. (a) Discover development stages from conception to old age.

Or

- (b) Critically analyze the features of Erik Erikson's theory of development.

18. (a) Define thinking and examine the tools and types of thinking.

Or

- (b) Critically evaluate and comment the Abraham Maslow's theory of human needs.

19. (a) Examine various types and techniques of memory.

Or

(b) Analyze the trial and error learning theory of Thorndike.

20. (a) Define the concept of stress and explain the causes and remedies of stress.

Or

(b) What is meant by defence mechanism and explain its various types with examples.

(6 pages)

Reg. No. :

Code No. : 5296

Sub. Code : ZSWM 13

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

First Semester

Social Work – Core

WORKING WITH INDIVIDUALS

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Enhancing the capacity of individual for better social functioning refers to
 - (a) Group work
 - (b) Casework
 - (c) Social action
 - (d) None of these

2. 4Ps in case work was introduced by
 - (a) Mary Richmond
 - (b) Otto Rank
 - (c) Virginia Robinson
 - (d) Perlman

3. Expressing irrational feelings toward caseworker by client is called
 - (a) Resistance
 - (b) Empathy
 - (c) Transference
 - (d) Counter Transference

4. Non possessive warmth means
 - (a) Sensitivity
 - (b) Friendliness
 - (c) Consideration
 - (d) All of these

5. Interview guide is
 - (a) Tool
 - (b) Technique
 - (c) Method
 - (d) Principle

6. Diagnosis means
 - (a) Investigation
 - (b) Assessment
 - (c) Fact finding
 - (d) Termination

7. The principles of learning and conditioning was adopted by
 - (a) Otto Rank
 - (b) Perlman
 - (c) Virginia Robinson
 - (d) Pavlo

8. Gerontological social work refers to the care of
(a) children (b) women
(c) HIV affected (d) aged
9. 'Dyslexia' means
(a) Reading trouble
(b) Writing problem
(c) Hearing problem
(d) Visual problem
10. Probation system was first introduced in
(a) India
(b) England
(c) USA
(d) Germany

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Analyze the scope of social casework at present.

Or

- (b) State various components used in casework.

12. (a) Differentiate between Transference and counter Transference.

Or

(b) Analyze the importance of Interpersonal relationship in casework practice.

13. (a) Define collateral contact and state its relevance for fact finding.

Or

(b) Examine the use of ecomaps with the help of a diagram.

14. (a) Study the skills model for case worker for practicing social case work.

Or

(b) Critically analyze the functional approach to casework.

15. (a) Examine the intervention of casework in correctional setting.

Or

(b) Describe the role of case worker in school setting.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)

Each answer should not exceed 600 words.

16. (a) Trace out the limitations of practicing case work.

Or

- (b) Principles are the gridelines to practice casework. Discuss.

17. (a) Analyze the characteristics of professional relationship.

Or

- (b) Study the obstacles of client – worker relationship.

18. (a) Critically analyze social case work process.

Or

- (b) Evaluate the treatment techniques applied for healing the psycho-social problem.

19. (a) Critically analyze the problem solving approach.

Or

- (b) Which are skills and techniques required to case worker to practice the profession?

20. (a) Case of aged is a big challenge to society.
Discuss.

Or

(b) Examine the role of case worker in
De-addiction centres.

(6 pages)

Reg. No. :

Code No. : 5297

Sub. Code : ZSWE 11

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

First Semester

Social Work

Elective – SOCIAL SCIENCE FOR SOCIAL WORK
PRACTICE

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Heterogeneity means
 - (a) Likeness
 - (b) Difference
 - (c) Complexity
 - (d) None of these

2. Marriage within the community is called
 - (a) Exogamous
 - (b) Endogamous
 - (c) Polygamy
 - (d) All of these

3. A process of moulding the personality of individual is called
- (a) social process (b) social control
(c) socialisation (d) social change
4. One of the formal means of social control is
- (a) family (b) school
(c) religion (d) custom
5. Democratic countries promote
- (a) capitalism (b) communalism
(c) socialism (d) none of these
6. Sustainable development means
- (a) short term development
(b) long term development
(c) both short term and long term development
(d) all of these
7. Class theory was advocated by
- (a) Pavlo (b) Plato
(c) Rousseu (d) Karl Marx

8. Equality means
- (a) Equal treatment
 - (b) Equal opportunity
 - (c) Non discrimination
 - (d) All of these
9. A form of marriage in which one man marries more than one women at a given time is called
- (a) Endogamy (b) Monogamy
 - (c) Exogamy (d) Polygamy
10. A social group with some degree of we feeling and living in a given area is called
- (a) Society (b) Group
 - (c) Association (d) Community

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) Define community and explain the characteristics of rural community.

Or

- (b) Examine the relevance of sociology for social work practice.

12. (a) Analyse the agencies of socialisation.

Or

(b) Define social group and explain various classifications of social group.

13. (a) Discover poverty eradication programmes in India.

Or

(b) Define the concept of sustainable development.

14. (a) What is the relevance of political science for social work practice?

Or

(b) Describe the features of Fabian socialism.

15. (a) Define marriage and explain its various types.

Or

(b) Evaluate development programmes make any impact a tribal population.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)

Each answer should not exceed 600 words.

16. (a) Examine the structure and functions of society.

Or

- (b) Analyse the characteristics of various communities.

17. (a) What is social control and explain formal and informal agencies of social control?

Or

- (b) Classify various concepts of culture and state its influence on individuals and society.

18. (a) Build the relationship between Economics and social work from theory and practice.

Or

- (b) Analyze the features of capitalism.

19. (a) Critically evaluate the classical theories of democracy.

Or

- (b) Differentiate between the features of Totalitarianism and Autocracy.

20. (a) Study of anthropology is essential for practicing professional social work. Discuss.

Or

(b) Analyze the role and functions of family.

(6 pages)

Reg. No. :

Code No. : 5298

Sub. Code : ZSWE 12

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

First Semester

Social Work

Elective : DISASTER MANAGEMENT AND SOCIAL
WORK

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. International Day for Disaster Reduction
 - (a) 1th, October
 - (b) 12th October
 - (c) 13th October
 - (d) 14th October

2. The potential for loss to an individual, community or place because of a disaster is called
 - (a) Natural hazard
 - (b) Vulnerability
 - (c) Disaster proneness
 - (d) None of these

3. Mitigation means
 - (a) Reduce (b) Prevent
 - (c) Avoid (d) Control

4. Relief means
 - (a) Permanent help (b) Temporary help
 - (c) Social work (d) Sustainable work

5. Care to injury and mental damage is called
 - (a) Medical care (b) Emergency care
 - (c) Trauma care (d) All of these

6. Which among the following is not a role of social worker?
 - (a) Rehabilitation (b) Capacity building
 - (c) Medical support (d) Trauma care

7. First step in Emergency Management
 - (a) Mitigation
 - (b) Prevention
 - (c) Preparedness
 - (d) Response

8. The importance of remote sensing covers
 - (a) Ability to collect information over large area
 - (b) To characterise natural features on the ground
 - (c) To observe surface area
 - (d) All of these

9. National Policy on Disaster Management was introduced in
 - (a) 2007
 - (b) 2008
 - (c) 2009
 - (d) 2010

10. Rehabilitation means
 - (a) Provide training
 - (b) Average job
 - (c) Both providing training and job
 - (d) None of these

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) Define disaster and state its causes.

Or

- (b) Classify various types of disaster with example.

12. (a) Analyse various steps in disaster with prevention.

Or

- (b) Evaluate the role of disaster Manager in managing disaster risk.

13. (a) Analyse the importance of relief in disaster management.

Or

- (b) Examine the coping skills of social worker.

14. (a) Evaluate the modeling of disaster preparedness.

Or

- (b) Define GIS Technology.

15. (a) Analyse the role of government in post disaster rehabilitation.

Or

- (b) Evaluate the appraisal of disaster management policy of India.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Examine the characteristic features of natural disaster.

Or

- (b) Evaluate the impacts of cyclone and landslides on the victims of disaster.

17. (a) Analyse the principles and dimensions of disaster administration.

Or

- (b) Discuss the role of social worker in the rehabilitation of disaster victims.

18. (a) Describe various impacts of disaster.

Or

- (b) Analyse the need and importance of Recovery in disaster.

19. (a) Discuss recent trends in disaster information.

Or

(b) Find out the risk assessment and remedies for disaster.

20. (a) Analyse the role of voluntary organisations in post – disaster rehabilitation.

Or

(b) Examine the psychological response of social worker in Trauma, stress and panic.

(6 pages)

Reg. No. :

Code No. : 5300

Sub. Code : ZSWM 22

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Second Semester

Social Work — Core

WORKING WITH COMMUNITY AND
SOCIAL ACTION

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Lobbying is a _____ of influencing the legislation and creating legislative opinion favorable to the group or interest on behalf of which the lobby operates.
(a) Method (b) Strategy
(c) Approach (d) Technique

2. The experiments of 'Commilla' of Bangladesh and 'Mauritus' in Burma is examples for
 - (a) Networking
 - (b) Co-ordination
 - (c) Collaboration
 - (d) Co-operation

3. The techniques which a question addressing a key issue is asked of different informants and the answers are compared is
 - (a) Futures possible
 - (b) Key probes
 - (c) Diagram exhibition
 - (d) Matrices

4. The roots of PRA technique can be trace to the activist adult education method of
 - (a) Antonio Gramsci
 - (b) Paulo Faire
 - (c) Jawaharlal Nehru
 - (d) Blumer

5. _____ is seen as a family of method approaches to enable local people to analyze, plan and act based on their own life situation and knowledge.
 - (a) P R A
 - (b) R R A
 - (c) Sociomatric
 - (d) Transact

6. Community organizer encourages, provides direction and guidelines to proceed in carrying out the different activities as an _____
- (a) Catalyst
 - (b) Advocator
 - (c) Animator
 - (d) Resource Mobiliser
7. The author of the famous book, 'Socialist and communist movement'.
- (a) Lenin (b) Karl Marx
 - (c) Lovenz von Stein (d) Stalin
8. Government of India introduced Community Development Programs in India first time on:
- (a) 1950 (b) 1952
 - (c) 1957 (d) 1969
9. CAPART was established in the year
- (a) September 1986
 - (b) April 1990
 - (c) August 1985
 - (d) October 1993

10. Which of the following organization recognizes community organization as a legitimate specialization for social work education?
- (a) NASW (b) ACSW
(c) CSWE (d) NASSA

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Community organization as a social work process – discuss.

Or

- (b) Describe the components of community work in detail.

12. (a) Describe the steps in the community organization process.

Or

- (b) Describe the objectives and goals in community organization.

13. (a) Explain the process content approach in community organization?

Or

- (b) Explain the locality development model of community organization.

14. (a) Explain the roles and responsibilities of community organizer.

Or

(b) Explain the community welfare councils and community chest in detail.

15. (a) Define the meaning and assumptions of social action.

Or

(b) Explain the strategies of community organization in detail.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Define community organization. Distinguish between community organization and community development.

Or

(b) Elucidate the history of community organization in India in detail.

17. (a) Describe the different methods of community organizations.

Or

(b) What are the phases of community organization and explain them in reference to organizing a particular community in your field work area.

18. (a) Define social planning and social action model in community organization.

Or

(b) Explain the approaches of community organization in detail.

19. (a) What is conflict resolution in community organization?

Or

(b) Elucidate the skills in community organization in detail.

20. (a) Mention any four principles of social action.

Or

(b) Explain the tactics and strategies of social action.

(6 pages)

Reg. No. :

Code No. : 5305

Sub. Code : ZSWM 31

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Core

SOCIAL DEVELOPMENT

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. In which year did the word “Sustainable development” come into existence?
(a) 1992 (b) 1978
(c) 1980 (d) 1987

2. HDI stands for “Human Development Index” that focuses on
 - (a) Life expectancy
 - (b) Gross enrolment ratio for three levels of schooling
 - (c) National income
 - (d) All the above

3. “Development is a never ending process”. This idea is associated with
 - (a) Principle of integration
 - (b) Principle of interaction
 - (c) Principle of interrelation
 - (d) Principle of continuity

4. Which of the following could not be considered a major economic system?
 - (a) Capitalism
 - (b) Communism
 - (c) Socialism
 - (d) Physical quality of life index

5. Which of the following statements correctly describes the process of privatization?
 - (a) The privatization process involves transferring a company to a non-profit
 - (b) The privatization process involves outsourcing services to other companies
 - (c) The privatization process involves selling off a few public sector units to the private sector
 - (d) None of the above

6. Which of the following does the term corporate social responsibility relate to?
- (a) Ethical conduct
 - (b) Environmental practice
 - (c) Community investment
 - (d) All of the above
7. Which scheme helps in the prevention of trafficking and provide support for rescue, rehabilitation, reintegration and repatriation of women?
- (a) STEP scheme
 - (b) Priyadarshini scheme
 - (c) Vjjawala scheme
 - (d) DWCRA
8. Human development Index compares countries based on which of the following levels of people?
- (a) Health status (b) Percapita income
 - (c) Educational level (d) All of these
9. The nature of social welfare administration are
- (a) It can be acquired
 - (b) It is objective in nature
 - (c) Practical application of knowledge
 - (d) All of the above

10. In India, which social group is considered the most vulnerable to poverty?
- (a) Urban casual labour
 - (b) Rural agricultural household
 - (c) Scheduled caste
 - (d) All of these

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Write differentiate between growth and development.
- Or
- (b) Define the concept of sustainable development and social change.
12. (a) Identify the major steps in a cost benefit analysis.
- Or
- (b) Describe the Big Push strategies of social developmental models.
13. (a) Assess the positive impact of New Economic policy.
- Or
- (b) Evaluate the disadvantages of privatization.

14. (a) Identify the importance of people's participation in social development.

Or

- (b) Evaluate the role of human development as essential for social development.

15. (a) Discuss the role of social workers in social development.

Or

- (b) Write a short note on social welfare administration.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)

Each answer should not exceed 600 words.

16. (a) Elucidate the characteristics of developing countries.

Or

- (b) Analyze the measurement of social development.

17. (a) Explain the Nehru model of social development.

Or

- (b) Examine the strategies of balanced and unbalanced growth.

18. (a) Describe the scope and impact of CSR.

Or

(b) Assess the New Economic policy and its impact on education.

19. (a) List out the importance of the role of women in social development.

Or

(b) Evaluate information technology affect the social development.

20. (a) Critically analyse the challenges for social development in India.

Or

(b) Discuss the role of the social worker in promoting social change.

(6 pages)

Reg. No. :

Code No. : 5306

Sub. Code : ZSWM 32

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Core

SUSTAINABLE RURAL COMMUNITY
DEVELOPMENT

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. When was the National Bank for Agriculture and Rural Development (NABARD) set up?
 - (a) 1969
 - (b) 1975
 - (c) 1982
 - (d) 1991

2. When did The National Food Security Act 2013, come into force?
- (a) 01 April 2013 (b) 05 July 2013
(c) 01 March 2013 (d) 23 April 2013
3. _____ help integrate formal credit systems into rural societies.
- (a) Land development banks
(b) Self-help groups
(c) Regional rural banks
(d) Commercial banks
4. Which of these programs were initiated by the Government of India for rural development?
- (a) National Rural Livelihood Mission
(b) Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA)
(c) Pradhan Mantri Gram Sadak Yojna
(d) All of the above
5. The Blue revolution in India was started during the _____ five year plan.
- (a) 5th (b) 7th
(c) 6th (d) 8th

6. Microcredit Program is defined as _____.
- (a) Credit provision made by self-help groups to their members
 - (b) Credit provision made by small farmers
 - (c) Credit provision made by large farmers
 - (d) None of the above
7. Which of the following are important for the development of rural areas in India?
- (a) Social Infrastructure
 - (b) Cottage industries
 - (c) Global market
 - (d) NGOs
8. Panchayat Raj institutions came into existence under the
- (a) 42nd and 43rd Amendment Act
 - (b) 82nd and 83rd Amendment Act
 - (c) 62nd and 63rd Amendment Act
 - (d) 73rd and 74th Amendment Act
9. Rabindranath Tagore in collaboration with whom started Sriniketan
- (a) Leonard K
 - (b) Axin
 - (c) Aziz
 - (d) None of the above

10. What were the objectives of the Gurgaon project?
- (a) Increasing farm yields
 - (b) Stopping overspending in social functions
 - (c) Improving health standards and women welfare
 - (d) All of the above

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Examine the principles of community development.

Or

- (b) Recall the origin of Rural development in India.

12. (a) Discuss the Gandhian Constructive programmes.

Or

- (b) Analyze the concept of integrated rural Approach and its rural development.

13. (a) Write a short note on Animal Husbandry.

Or

(b) Estimate the cause and consequence of rural poverty.

14. (a) Discover the role of rural banks.

Or

(b) Interpret the administrative structure of rural development.

15. (a) Discuss the concept of sustainable development.

Or

(b) Develop the contribution of NGO in Rural community development.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)

Each answer should not exceed 600 words.

16. (a) Evaluate the Mahatma Gandhi national Rural Employment Guarantee scheme.

Or

(b) Discuss the impact of national food security scheme.

17. (a) Explain the different rural development approach.

Or

(b) Estimate the impacts of Gandhian Constructive Programmes.

18. (a) Collect your view on the problems and prospects of rural life in agriculture sector.

Or

(b) Establish the importance of Post-Harvest technology.

19. (a) Evaluate the role of rural development agencies for development.

Or

(b) Discover the features and implications of 73rd amendment.

20. (a) Evaluate any two ongoing programmes under Ministry of Rural Development.

Or

(b) Measure the rural development policies in India.

(6 pages)

Reg. No. :

Code No. : 5307

Sub. Code : ZSWM 33

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Core

CONTEMPORARY ISSUES AND DEVELOPMENT

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Immunization refers to
 - (a) Resistance
 - (b) Vaccination
 - (c) Prevention
 - (d) None

2. National Youth Policy was introduced
 - (a) 1986
 - (b) 1987
 - (c) 1988
 - (d) 1989

3. The chief source of Energy in the Earth is
 - (a) Moon
 - (b) Fire
 - (c) Stars
 - (d) Sun

4. Social forestry includes
 - (a) Forest management
 - (b) Forest protection
 - (c) All the above
 - (d) Afforestation

5. VRC means
 - (a) Village Resource Centre
 - (b) Village Research Centre
 - (c) Village Rescue Centre
 - (d) Village Red Cross

6. Which is the World Consumer Rights day?
 - (a) March 15
 - (b) October 1
 - (c) September 8
 - (d) June 14

7. The National commission for women was set up in the year
 - (a) 1990
 - (b) 1992
 - (c) 1998
 - (d) 1993

8. Which of the following reasons of factors for crimes among youth?
- (a) Personal vulnerability
 - (b) Environmental Inducements
 - (c) Short sightedness
 - (d) All the above
9. NWDB was set up in the year
- (a) 1985
 - (b) 1986
 - (c) 1987
 - (d) 1988
10. Which one is alternative source of energy _____.
- (a) Gobar
 - (b) Bio gas
 - (c) Wind
 - (d) All the above

PART B — (5 × 5 = 25 marks)

Answer ALL the questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Describe the source of energy of Biogas.

Or

- (b) What is entrepreneurship and development?

12. (a) Describe the programme of rural development.

Or

(b) Define ecology and development.

13. (a) Explain about the organizations for women development.

Or

(b) Describe about the SHG and its role to empower women.

14. (a) Describe the characteristics and importance of youth welfare.

Or

(b) Give a brief note on National youth policy and youth development.

15. (a) Write about the relevance of technology today.

Or

(b) Explain village resources center.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Write about entrepreneurship development in small industries and rural area.

Or

- (b) Explain about the programs to promote Non-Conventional source of energy.

17. (a) Write briefly about social forestry.

Or

- (b) What are the major problems faced by rural industries?

18. (a) Explain child welfare policies and programs of Indian Government.

Or

- (b) Describe consumer protection and importance today.

19. (a) Explain about social issues of substance abuse and terrorism.

Or

- (b) What are the skills needed for a social worker in working with youth and women?

20. (a) Explain briefly about waste land and village resource center.

Or

(b) Analyze appropriate technology and development towards promoting adult education.

3. Which is not a principle of primary health care?
 - (a) Appropriate technology
 - (b) Community participation
 - (c) MCH care and Immunization
 - (d) Equitable distribution

4. The unexpected occurrences of any disease in a community is termed as
 - (a) Hyperendemic (b) Pandemic
 - (c) Holoendemic (d) Epidemic

5. Millennium development goals target of MMR in India
 - (a) 103 (b) 134
 - (c) 168 (d) 198

6. Dimensions of public health
 - (a) Health promotion (b) Disease prevention
 - (c) Rehabilitation (d) All of the above

7. Health care is predominantly
 - (a) The province of the diagnostician
 - (b) Community focused
 - (c) Political in nature
 - (d) Independent in nature

8. What distinguishes primary health care from Primary care?
- (a) Works with in a multidisciplinary framework
 - (b) A focus on primary secondary and tertiary intervention
 - (c) Provision of interventions specific to the health need
 - (d) Planning and operation of services is centralised
9. Health literacy is best defined as the capacity of a person to
- (a) Access the internet
 - (b) Recognise and know how to find information about a health problem
 - (c) Follow medical instruction for a specific health care problem
 - (d) Read health – related literature
10. Health promotion advocates did not view health as
- (a) A resource for life
 - (b) A positive concept
 - (c) Including personal resources
 - (d) The reason for living

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) Write a concept of disease and well-being.

Or

- (b) Explain the stages of Natural history of Disease.

12. (a) Discuss the primary health care service.

Or

- (b) Write a short on Indigeneous health care system.

13. (a) Express the health care organisation and administration in tribal communities.

Or

- (b) Analyze the Leprosy Eradication Programme in India.

14. (a) Assess the role of Non-Governmental Organizations working in the area of health.

Or

- (b) List out the uses of vital statistical information.

15. (a) Input the uses of health information data sources.

Or

- (b) Identify the process of planning cycle.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Elucidate the indicators of health.

Or

- (b) Explain the main aspects of structural Adjustment policies.

17. (a) List out the principles of Health Care service.

Or

- (b) Describe the role of Professional social worker in community health system.

18. (a) Discuss the various health programmes in India.

Or

- (b) Analyze the National Mental health programme in India.

19. (a) Explain the role of ICMR in health research activities.

Or

(b) Focus on partners in preventive aspects of health care.

20. (a) Evaluate the morbidity health indicators.

Or

(b) Discuss about management techniques and methods of health.

(6 pages)

Reg. No. :

Code No. : 5309

Sub. Code : ZSWM 35

M.S.W. DEGREE EXAMINATION, NOVEMBER 2022.

Third Semester

Social Work – Core

MENTAL HEALTH

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Bhoire committee was introduced in
 - (a) 1946
 - (b) 1947
 - (c) 1948
 - (d) 1960

2. Sigmund Freud is the founder of
 - (a) Historicism
 - (b) Psychology
 - (c) Psycho-analysis
 - (d) Political sociology

3. Man adapt to their environment by
- (a) Trial and error (b) Natural selection
(c) Heredity (d) None of these
4. Which of the following is not vaccine preventable disease?
- (a) Diphtheria (b) Pertussis
(c) Kalazaar (d) Measles
5. ICD-10 means
- (a) International certification of diseases
(b) The 10th revision of the international classification of diseases
(c) Indian classification of 10 deadly diseases
(d) International classification to determine burden of diseases
6. Dialysis treatment have impact on which faculties of the patients?
- (a) Physical (b) Mental
(c) Social (d) All of these

7. First of all SW started in mental health field in
 - (a) Manhattan state hospital
 - (b) Boston psychopathic hospital
 - (c) Massachusetts Neurological department
 - (d) Chicago general Hospital

8. Diagnostic school of social work was developed by
 - (a) Rose
 - (b) Jung
 - (c) Rank
 - (d) Mead

9. Human Development report is published by
 - (a) World Bank
 - (b) ADB
 - (c) UNDP
 - (d) UNICEF

10. Community health centers serve primarily
 - (a) High income neighborhoods
 - (b) Populations with insurance
 - (c) Population which are medically underserved
 - (d) Government servants alone

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) History of psychiatry in India.

Or

(b) Write about DSM V and ICD 11.

12. (a) Write a note on depressive reaction and obsessive compulsive reactions.

Or

(b) Explain adjustment disorder and eating disorders.

13. (a) Explain about the organic psychosis.

Or

(b) Write a short note on bipolar mood disorders.

14. (a) Explain about the transcultural psychiatry.

Or

(b) Explain about the mental retardation.

15. (a) Write about the importance of Mental Health Act 2017.

Or

- (b) Explain in details about the principles and practices of community psychiatry.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Explain the international classification of mental illness – DSMV and ICD 11.

Or

- (b) Explain about the knowledge of mental health and mental illness to social workers.

17. (a) Explain about the Somato form disorder, sleeping disorders.

Or

- (b) Explain about the symptoms of affective disorders and organic disorders.

18. (a) Write about the organic psychosis : Delirium and Dementia.

Or

- (b) Write about the personality disorders.

19. (a) Write in details about Down syndrome and Autism.

Or

(b) Write about Attention Deficit hyper activity disorders (ADHD) and Epilepsy.

20. (a) Write about mental health Act 2017 and its relevance.

Or

(b) Role of a professional social worker in community psychiatry.

(6 pages)

Reg. No. :

Code No. : 5310

Sub. Code : ZSWM 36

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Main

MEDICAL SOCIAL WORK

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The first medical social worker in India was appointed at J.J. Hospital, Mumbai in _____.
(a) 1936 (b) 1938
(c) 1946 (d) 1948

2. Medical social worker previously called as
 - (a) Case worker
 - (b) Care giver
 - (c) Almoners
 - (d) Counsellor

3. A medical social worker works in Hospice setting to resolve issue of
 - (a) Family
 - (b) End of life care
 - (c) Psycho social problem
 - (d) Health care

4. _____ is a safe, structured, group treatment method for mental health issues.
 - (a) Milieu therapy
 - (b) Psychotherapy
 - (c) CBT
 - (d) Music therapy

5. The _____ is the one who is the end-user of any goods or services.
 - (a) Client
 - (b) Counselee
 - (c) Consumer
 - (d) All of these

6. Who was the first person to discover stem cells?
 - (a) William James Ernest Haeckel
 - (b) Ernest McCulloch and James Till
 - (c) Louis Pasteur and James Till
 - (d) Ernest McCulloch and Ernest Haeckel

7. Hospital term is originated from Latin word _____.
- (a) Hospit (b) Hospi
(c) Hospes (d) Ospital
8. One of these isn't one of the components of Medical Ethics :
- (a) Physician – Patient Relationship
(b) The Relationship of the Physician to the ministry of health
(c) Physician – Physician Relationship
(d) The Relationship of the Physician to Society
9. A patient is suspicious of having breast cancer. What type of test will a physician conduct to diagnose the cancer _____.
- (a) Blood test (b) Mammography
(c) CT scan (d) Pap test
10. OPD stands for
- (a) Out Patient Department
(b) Over Patient Department
(c) Open Patient Department
(d) Organize Patient Department

15. (a) Discuss the role of social worker in ART centers.

Or

- (b) Bring out the role of Medical Social Workers in blood bank.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)

Each answer should not exceed 600 words.

16. (a) Trace the history of Medical social work in India and abroad.

Or

- (b) What is Medical Social Work? Explain the role of Social Worker in health care with suitable examples from your field work experience.

17. (a) Critically examine the types of interventions in health care with suitable examples.

Or

- (b) Demonstrate the five stages of terminal illness.

18. (a) As a medical social work trainee, explain the workflow for MLC in a general hospital.

Or

(b) Critically examine the significance of consumer protection act 2019.

19. (a) Discuss the social emotional factors involved in disease.

Or

(b) Write the meaning of hospitalization and explain its implication for the patient and family members.

20. (a) As a medical social work trainee, enumerate the problems encountered by a Medical Social Worker in India.

Or

(b) Demonstrate the functions of out patients department.

(7 pages)

Reg. No. :

Code No. : 5311

Sub. Code : ZSWM 37

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Core

LABOUR WELFARE

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Which of the following is not a principle of labour welfare?
 - (a) The principle of co-ordination and integration
 - (b) The principle of Association
 - (c) The principle of uniformity
 - (d) The principle of timeliness

2. Social security provided by a “means test” is called
 - (a) Social Insurance
 - (b) Mutual Insurance
 - (c) Social Assurance
 - (d) Social Assistance

3. Which of the following labour legislations is implemented only by the control implementation machinery?
 - (a) Employee’s state insurance act
 - (b) Trade Union act
 - (c) Maternity benefit act
 - (d) Industrial dispute act

4. When did the employees provident fund and miscellaneous provisions act, come into force?
 - (a) 01 April 1956
 - (b) 01 March 1957
 - (c) 01 May 1950
 - (d) 04 March 1952

5. Which of the following is not a common problem of Adolescence?
 - (a) Spirituality
 - (b) Acne
 - (c) Post-traumatic stress disorder
 - (d) Mood Swings

6. Disciplinary measures when sick leave regulations have been broken include the following except
- (a) Removal from certified sick leave scheme
 - (b) Exclusion from promotional competitions
 - (c) Loss of increment
 - (d) Loss of allowances
7. Which section of the payment of Gratuity Act 1972 deals with the mode of payment of gratuity?
- (a) Section 12 of the payment of gratuity Act 1972
 - (b) Section 9 of the payment of gratuity Act 1972
 - (c) Section 14 of the payment of gratuity Act 1972
 - (d) Section 20 of the payment of gratuity Act 1972
8. Which of the following statements relating to the factories Act is not true?
- (a) There is provision in the Act relating to the constitution of a managing committee for the management of canteen
 - (b) There is a provision in the act regarding the setting up of a safety committee
 - (c) The act does not have a provision relating to the setting up of welfare committee
 - (d) The act has a provision relating to the establishment of a Grievance committee

9. Which section of the factories act deals with appointment of welfare officers?
- (a) Section 45 (b) Section 49
(c) Section 51 (d) Section 55
10. Which of the following is not a essential element of a factory?
- (a) There must be a premises
(b) There must be manufacturing process being carried on at the premises
(c) There must be ten or more workers where the manufacturing process is being carried on with the aid
(d) There electronic data processing units are installed

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Indicates the features of Indian Labour.

Or

- (b) Criticize the functional theory.

12. (a) List out the benefits of Employees Provident Funds Act.

Or

- (b) Explain the classification of labour welfare.

13. (a) Bring out the qualifications of labour welfare officers.

Or

- (b) Describe the treatment of occupational disease.

14. (a) Evaluate the role of social worker working with Groups.

Or

- (b) Define Industrial social work and its functions.

15. (a) Input the various problems of workers in Industry.

Or

- (b) Assess the different causes of chronic Absenteeism.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Critically analyze the public relation theory.

Or

- (b) Elucidate the concept of labour and its characteristics.

17. (a) Examine the functions of the commissioner of labour welfare.

Or

- (b) Explain the significance of Industrial Housing.

18. (a) Discuss the causes and prevention of Accidents.

Or

- (b) Identify the different safety programmes.

19. (a) Focus the scope of social work practice in Industries.

Or

- (b) Evaluate the applications of methods of social work in Industrial setting.

20. (a) Describe the causes and remedial measures problem of indiscipline.

Or

(b) Appraise the scope and uses of Industrial counselling.

(6 pages)

Reg. No. :

Code No. : 5312

Sub. Code : ZSWM 38

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work – Core

LABOUR LEGISLATIONS – I

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. _____ aims to correct the imbalance of power between the worker and the employer.
(a) Labour Turnover (b) Absenteeism
(c) Labour (d) Labour Laws

2. The International Labor Organization (ILO) is devoted to _____.
- (a) Promoting Social Justice
 - (b) Internationally recognized Human and Labour Rights
 - (c) None of the above
 - (d) All the above
3. Which date the bill on the Occupational safety, health and working conditions code, 2020 got president's assent?
- (a) 28 September 2020 (b) 28 August 2020
 - (c) 28 September 2019 (d) 28 August 2019
4. Who is an adult as per Factories Act, 1948?
- (a) Who has completed 18 years of Age
 - (b) Who is more than 14 years
 - (c) Who is more than 16 years
 - (d) Who is more than 15 years
5. As per the Social Security Code 2020 the daily rate of the extended sickness benefit shall be how much percent of the standard Benefit Rate?
- (a) 75% (b) 80%
 - (c) 90% (d) 50%

6. What is the present wage limit to be eligible to be covered under the employees provident fund and miscellaneous provisions Act, 1952?
- (a) Rs. 7,000 (b) Rs. 15,000
(c) Rs. 12,500 (d) Rs. 8,000
7. Under Plantation Labour Act, crèche is to be set up where _____ women workers are employed or the number of children of women workers exceeds _____.
- (a) 50 and 20 (b) 30 and 10
(c) 20 and 10 (d) 30 and 20
8. Which of the following labour law was not consolidated into the newly enacted industrial Relations code, 2020?
- (a) Industrial Dispute Act 1947
(b) Trade Union Act, 1926
(c) Industrial Employment, Standing Orders, 1982
(d) Trade Dispute Act, 1926
9. What is the minimum age for a person to become the office bearer of a trade union?
- (a) 15 years (b) 21 years
(c) 18 years (d) 20 years

10. Which of the following body is not constituted under the Industrial Relation Code 2020?
- (a) Negotiating Union
 - (b) Negotiating Council
 - (c) Negotiating Committee
 - (d) Grievance Redressal Committee

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define labour Legislation. Explain its objectives.

Or

- (b) Write a short note on Labour in India Constitution.

12. (a) Explain the salient features of the Tamil Nadu Factories (Welfare Officers) Rules 1953.

Or

- (b) List out the main objectives of the occupational health and safety procedures.

13. (a) “Provident Fund is not applicable to all Employees” – Discuss.

Or

- (b) Write a short note on Employer and Employee contribution in ESI Act.

14. (a) Explain the purposes of Standing order in an Organization.

Or

- (b) Enumerate the provisions of the Tamil Nadu Industrial Establishment (National and Festival Holiday) Act 1958.

15. (a) What do you mean by trade dispute under the Trade Union Act 1926?

Or

- (b) Define Catering Establishing and explain the types of Catering Establishment.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Examine the impact of ILO in Indian Labour.

Or

- (b) Describe the classification of Labour Legislation in India.

17. (a) Explain the welfare measures to be made available to the employees under the Factories Act 1948.

Or

- (b) Elaborate the salient features of the Apprentices Act 1961.

18. (a) Explain the code on Social Security 2020.

Or

- (b) Explain the purposes of EDLI. Which organisations are eligible for EDLI scheme?

19. (a) Briefly describe the scope and coverage of the Plantation Labour Act 1951.

Or

- (b) Explain the provisions of Standing Order Act 1946.

20. (a) Analyse the provisions for the wages in the Tamil Nadu Catering Establishment Act 1958.

Or

- (b) Describe the main provisions of Trade Union Act 1926.

(7 pages)

Reg. No. :

Code No. : 5313

Sub. Code : ZSWM 39

M.S.W. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2022.

Third Semester

Social Work

HUMAN RESOURCE MANAGEMENT

(For those who joined in July 2021 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Which type of management deals with raising capital, spending and investment etc.
 - (a) Personnel management
 - (b) Financial management
 - (c) Production management
 - (d) Office management

2. Who propounded scientific management theory?
 - (a) Elton mayo
 - (b) Charles Babbage
 - (c) Frederick Winslow Taylor
 - (d) Henry Fayol

3. _____ is the process of forecasting an organizations future demand for, and supply of, the right type of people in the right number.
 - (a) Human Resource Planning
 - (b) Recruitment
 - (c) Human Resource Management
 - (d) Human Capital Management

4. MBTI stands for
 - (a) Myers Briggs Type Indicator
 - (b) Myers Briggs Trial Indicator
 - (c) Myers Bigger Type Indicator
 - (d) Mirriam Briggs Type Indicator

5. _____ is the process of imparting or increasing knowledge or skill of an employee to do a particular job.
 - (a) Training
 - (b) Development
 - (c) Motivation
 - (d) Leadership

6. Which of the following is an off-the-job method?
- (a) Multiple management
 - (b) Position rotation
 - (c) Conferences and seminars
 - (d) Special projects
7. _____ a predetermined groups or classes are established and jobs are assigned to each classification.
- (a) Ranking method
 - (b) Grading method
 - (c) Point rating method
 - (d) Factor comparison method
8. Traditional method of performance appraisal includes _____.
- (a) Confidential reports
 - (b) Paired comparison method
 - (c) Free form or easy method
 - (d) All of these

9. The Imitation products is considering how to specialize their product in order to create a niche for them and how much they should spend to improve the product while considering the cash flow increase that may come from product specialization. Imitation is discussing their _____.
- (a) Decentralization strategies
 - (b) Total Quality Management (TQM)
 - (c) Competitive position
 - (d) Human resource strategy
10. An example of an individual challenge that HRM faces is _____.
- (a) Ethical Dilemmas and Social Responsibility
 - (b) Competitive Position
 - (c) Downsizing impact of Employees
 - (d) Workforce diversity

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) What is Human Resource Management?
- Or
- (b) Explain the scope of HRM.

12. (a) What is the concept of Recruitment?

Or

(b) Why would an organization choose to use a physical exam as the last step in the selection process?

13. (a) List down the objectives of executive development.

Or

(b) Difference between HRM and HRD.

14. (a) Narrate various limitations of performance appraisal system.

Or

(b) What are the main differences between intrinsic and extrinsic motivation and give an example of each?

15. (a) What is the difference between TPM and TQM?

Or

(b) What are the five steps of strategic HR management?

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Describe the importance of HRM.

Or

(b) Demonstrate the importance of understanding principles of Management.

17. (a) As a HR trainee, describe the steps in the selection process from your field work experience?

Or

(b) As a HR trainee, suggest the ways to do career planning for 10th std students?

18. (a) Infer the methods of training and development.

Or

(b) Evaluate the training Manager duties and responsibilities.

19. (a) Critically analyze the modern methods of performance Appraisal.

Or

(b) Summarize the process of Performance Counseling.

20. (a) What are the future Challenges before HR managers?

Or

(b) Critically analyze the elements of the Kaizen approach in HRM.
